

## NEWPORT BEACH PUBLIC LIBRARY

To: Board of Library Trustees  
From: Tim Hetherton, Library Services Director  
Re: Report of Library Activities – February 16, 2016 Meeting

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### **TIM HETHERTON, LIBRARY SERVICES DIRECTOR**

“A library is a different kind of social reality (of the three dimensional kind), which by its very existence teaches a system of values beyond the fiscal.”

— **Zadie Smith**

**Fiscal Year 2016/17 Capital Improvement Projects meeting:** On Monday, January 11, the Library Administration met with Public Works deputy Director Mark Vukojevic to discuss capital improvement projects. Projects for the next fiscal year include a renovation of the 1<sup>st</sup> floor public restrooms in the Central Library, and the renovation of the restroom in Children's Services.

**Language People:** On Wednesday, January 20, I attended a presentation by Language People, a vendor that offers ADA compliant Video Remote Interpreting (VRI) for deaf patrons. Remote interpreting is a solution when a face-to-face sign language interpreter is not available. Interpreting is accomplished by means of a kiosk that allows for 3 way communication between the patron, the interpreter, and the staff person. This is a potential solution for all of the City's service counters that fosters inclusion and encourages the same excellent service for all of our customers.

### **DAVE CURTIS, LIBRARY SERVICES MANAGER**

#### **New Timesheet Software**

As part of the City's migration to the new Tyler Munis ERP (Enterprise Resource Planning) system, staff began using the new Timesheet module in January. This took some training and getting used to. Many thanks to the supervisors for getting everyone squared away with the new method, especially Elaine McMillion!

#### **Shades Replacement**

The Foundation supported the replacement of 15 shades upstairs at the Central Library. The new shades were installed in January and look great. The patrons now have the flexibility to adjust the shades' height to their liking. The previous shades were all set to the same height and not all patrons were able to be happy. This is a great fix/improvement.

### **MELISSA KELLY, SUPPORT SERVICES COORDINATOR**

#### **Literacy**

The Newport/Mesa ProLiteracy group has signed the author Gregg Hurwitz to be the speaker at this year's Gift of Literacy Luncheon. Gregg is author of novels, comic books and screen plays. His latest book, OrphanX, has recently been released and Bradley Cooper has signed on to develop it into a film. Mark your calendars, the Gift of Literacy luncheon will be held on Friday, June 3<sup>rd</sup>.

The Literacy program recently launched an online Tutor Training Course developed by the California Library Literacy Services. Our program is one of 20 programs statewide selected to test this new online tutor training course. We are hoping that it will encourage more volunteer tutors due to its convenient online accessibility.

### **Clerk Training**

The Library clerks had their quarterly training session at the end of January. The main focus was the Media Lab. Library Assistant Greg Johnson talked to the group and answered questions about the various pieces of hardware and software in the Media and Sound labs. This gives the staff a better understanding of the info to pass on to customers and help them in doing "on the desk" marketing of this service.

### **Facilities**

Fong Tse of Public Works and Rubio Medina of RM Architecture met with us in January to begin the planning of the remodel of the public restrooms at the Central Library and Mariners. We hope to get this project started in late summer.

The winds whipped through the bamboo courtyard on the last day of the month and wreaked havoc on the patio umbrellas. We will be repairing a couple of the umbrellas, but the others will need to be replaced.

## **DEBBIE WALKER, BRANCH AND YOUTH SERVICES COORDINATOR**

### **Branches**

Due to increasingly large crowds at both the very popular Books & Babies (Wednesday) and Toddler Storytimes (Thursday) at Mariners, effective the last week of January and going forward, two sessions will be offered for each storytime. In addition to the program at 10:30 am, another storytime will be offered at 9:30 am. It is hoped that this will help alleviate the crowding and make each event more enjoyable for all in attendance.

Fancy Nancy was the theme for a fun and glittery program at Balboa while CDM offered Valentine crafts at the end of the month and Mariners had a tasty and edible program based on Eric Carle's book "The Very Hungry Caterpillar."

### **Youth Services**

On January 16, Sunshine Storyteller Ina Buckner-Barnette presented a wonderful and popular program that incorporated African and African-American historical folklore in addition to tributes to Dr. Martin Luther King Jr. and Black History Month. Well over 100 children and their adults were in attendance for this special Family Storytime.

Children's Librarian Joanna Ransom worked her last day on Monday, February 1 before heading up to Salem, Oregon to begin her new life there. The recruitment process to fill her position is in place with HR. The good news is that Liz Aaron returned from her maternity leave in mid-January so that she and Joanna had some time to work together before Joanna left her position.

The Children's area continues to get a facelift as four new tables and twenty chairs arrived in January to replace furniture that had been in the room since the building opened. The furniture was purchased with funding generously provided by the Foundation and was assembled in record time by Eddie (thanks!).

### **Teen Services**

YAAC met on January 13th. Joanna announced at that meeting that she would be leaving the library prior to the next meeting in February. Greg Johnson has been co-hosting with Joanna and will continue to do so at this time. Adult Reference Librarian Hannah Haase will assist Greg in the coming months also. Teen Tech Week was discussed and plans presented to host an event in the Media Lab during that week (March 6<sup>th</sup> – 12<sup>th</sup>).

### **NATALIE BASMACIYAN, ADULT SERVICES COORDINATOR**

#### **CPAP Grant Proposal**

The Newport Beach Public Library applied for a California Preservation Assessment Project grant to digitize the *Daily Pilot* newspaper microfilm.

#### **Let's Talk Tech Classes**

Library Assistant Greg Johnson continues to host classes featuring the Media Lab software and the Lynda.com database. Topics in January included Photoshop and Pro Tools.

#### ***Manuscripts* Book Discussion Group**

The Foundation Book Discussion Group met last Wednesday to discuss The Barbarian Nurseries, a novel set in Orange County and written by Los Angeles Times Pulitzer Prize-winning columnist Hector Tobar. 59 people attended, including six first-timers.

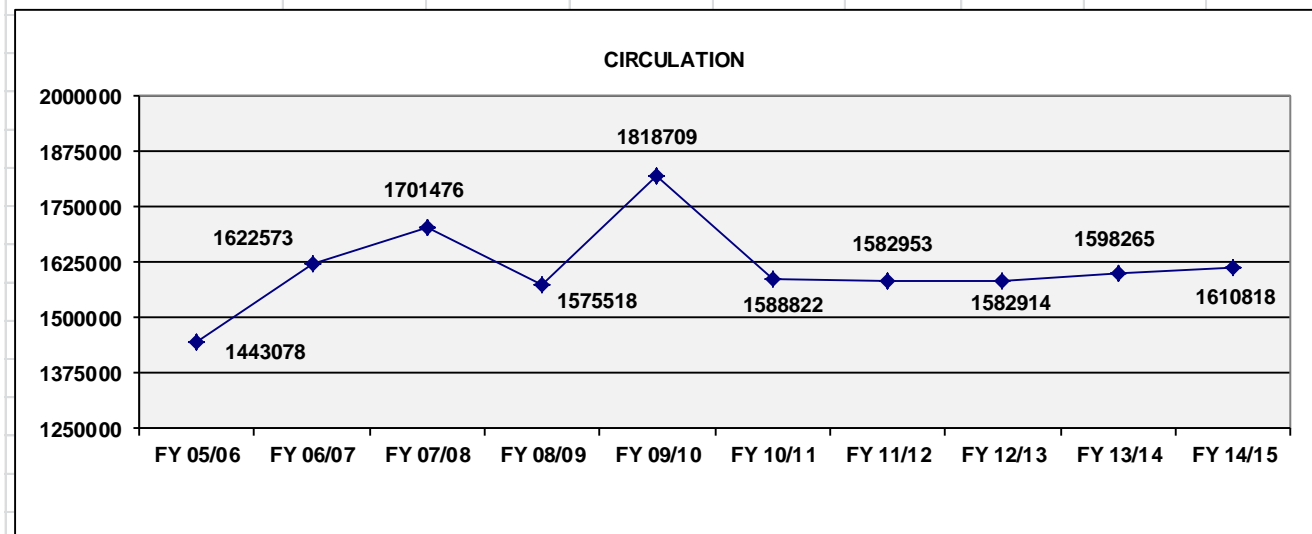
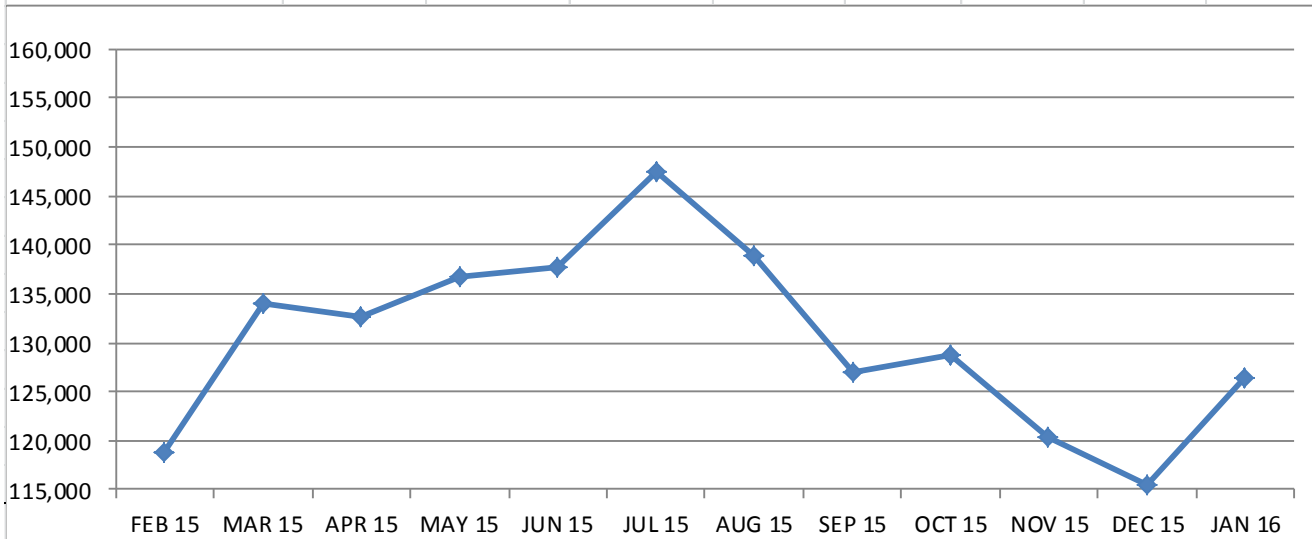
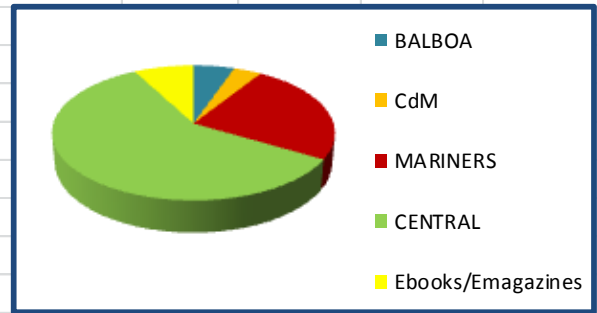
Proquest Articles Retrieved								
	July	Aug	Sept	Oct	Nov	Dec	Jan	AVG.
Business Databases	195	306	199	250	257	355	301	266
Newspapers--Current	690	807	1583	1030	1216	2134	2196	1379
Newspapers--Historical	2275	2621	1938	2044	2018	1696	1885	2068
Magazines	31	26	50	68	170	52	45	63

Database FY Comparisons	YTD 15/16	YTD 14/15	JUL 2015	AUG 2015	SEP 2015	OCT 2015	NOV 2015	DEC 2015	JAN 2016	YTD 15/16
<b>Tracked by #searches</b>										
Ancestry	7741	8310	838	650	850	1173	1300	947	1983	7741
A to Z Databases	2378	1884	573	390	546	123	300	186	260	2378
AskART	306	26	10	32	70	123	14	5	52	306
BioResCtr*	274	586	55	32	34	85	25	25	18	274
FoF Ancient Hist	303	298	20	9	69	121	27	42	15	303
GDL	75	152	4	12	7	14	27	9	2	75
GVRL	792	941	70	75	100	129	163	212	43	792
HeritageQuest	18038	3643	1777	2316	4150	3373	2623	2214	1585	18038
Kids InfoBits	223	75	161	20	0	20	13	1	8	223
Lynda.com	21163	1713	372	2313	3156	3895	3222	3842	4363	21163
LitResCtr	498	709	102	30	63	47	145	51	60	498
Opposing Vpts*	600	1006	351	5	17	30	43	100	54	600
Nat Geo	183	139	3	12	26	56	28	34	24	183
Nat Geo Kids	87	16	62	5	0	4	4	8	4	87
NoveList Plus	1291	1267	217	115	139	190	284	160	186	1291
NoveList K-8 Plus	496	502	43	66	86	61	182	29	29	496
ProQuest	22784	18485	1030	2903	3605	3475	4110	2848	4813	22784
Oxford Art Online	52	66	1	0	26	13	9	3		52
Ref USA Bus.	14491	16388	2038	1833	3688	2622	1552	1421	1337	14491
Ref USA Res.*	703	1079	87	68	138	25	202	102	81	703
Tumblebooks	2156	6063	184	265	409	357	234	232	475	2156
World Book Online	174	383	14	16	17	18	39	25	45	174
<b>Tracked by #sessions</b>										
Cypress Resume	55	69	7	5	11	5	10	9	8	55
LiveHomework	56	119	8	1	18	19	10			56
Testing & EdRefCtr	367	281	74	84	74	49	30	36	20	367
Universal Class	958	374	285	205	177	94	66	41	90	958
<b>Tracked by #page views</b>										
Consumer Reports	14048	0	1398	1884	2187	2090	2587	1720	2182	14048
CultureGrams	958	1401	336	74	167	107	11	101	162	958
Morningstar	35707	31675	4896	4881	9022	7452	5631	3825		35707
NetAdvantage	27447	32431	4585	3217	4962	5351	2720	2920	3692	27447
RealQuest	1075	7615	99	64	284	174	99	160	195	1075
Rocket Languages	234	412	104	32	63	4	9	5	17	234
Value Line	112745	74480	14688	13442	14608	15712	17084	18204	19007	112745

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## CIRCULATION

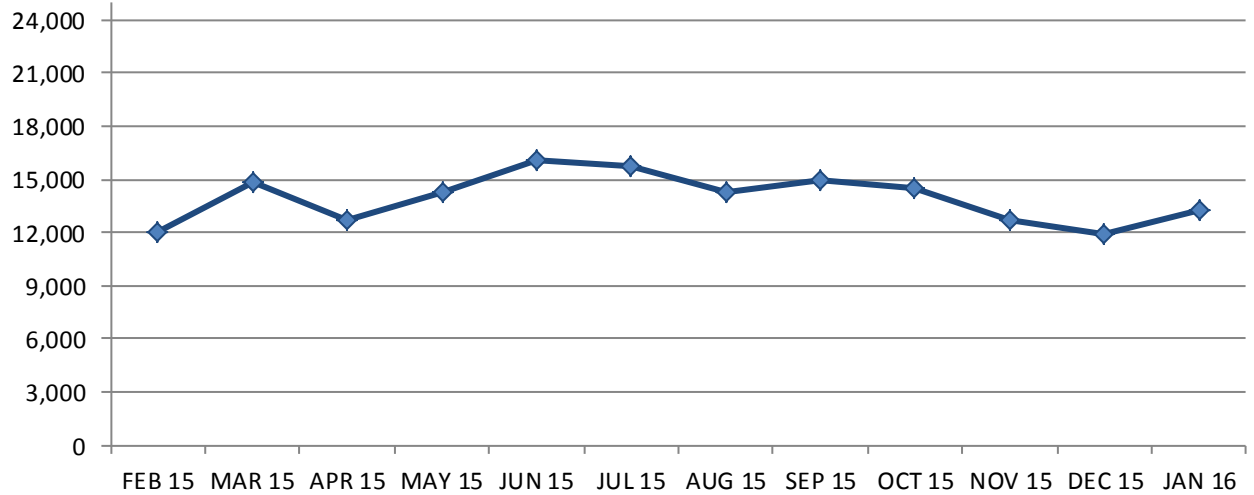
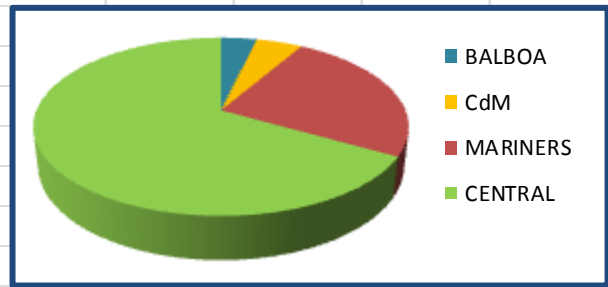
	Jan-16	YTD 15/16	YTD 14/15
BALBOA	6,791	50,216	51,780
CdM	4,624	33,038	36,347
MARINERS	30,874	224,067	241,816
CENTRAL	74,266	532,131	561,105
Ebooks/Emagazines	9,900	64,949	59,546
<b>TOTAL</b>	<b>126,455</b>	<b>904,401</b>	<b>950,594</b>



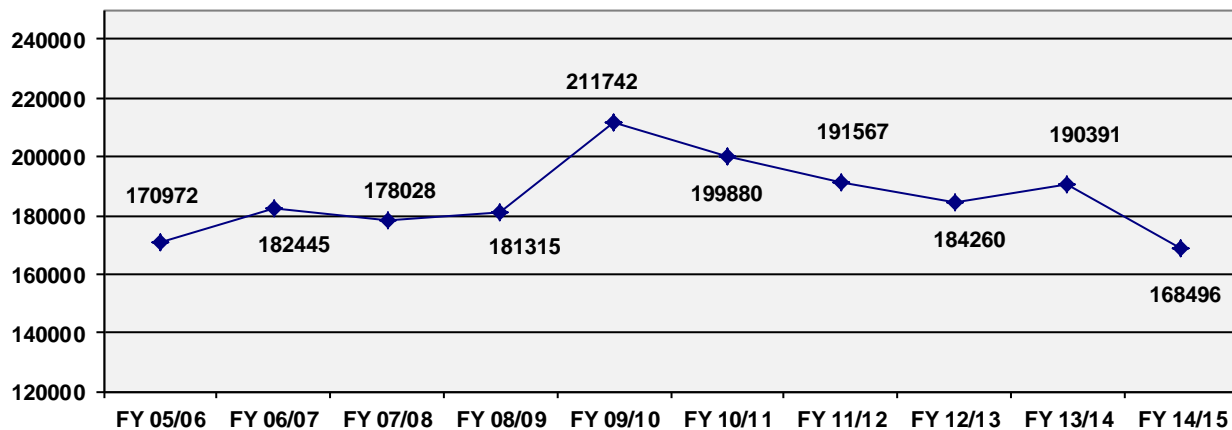
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## REFERENCE

	Jan-16	YTD 15/16	YTD 14/15
BALBOA	484	4,544	5,553
CdM	634	4,293	4,578
MARINERS	3,270	29,797	35,095
CENTRAL	8,840	58,686	53,312
<b>TOTAL</b>	<b>13,228</b>	<b>97,320</b>	<b>98,538</b>



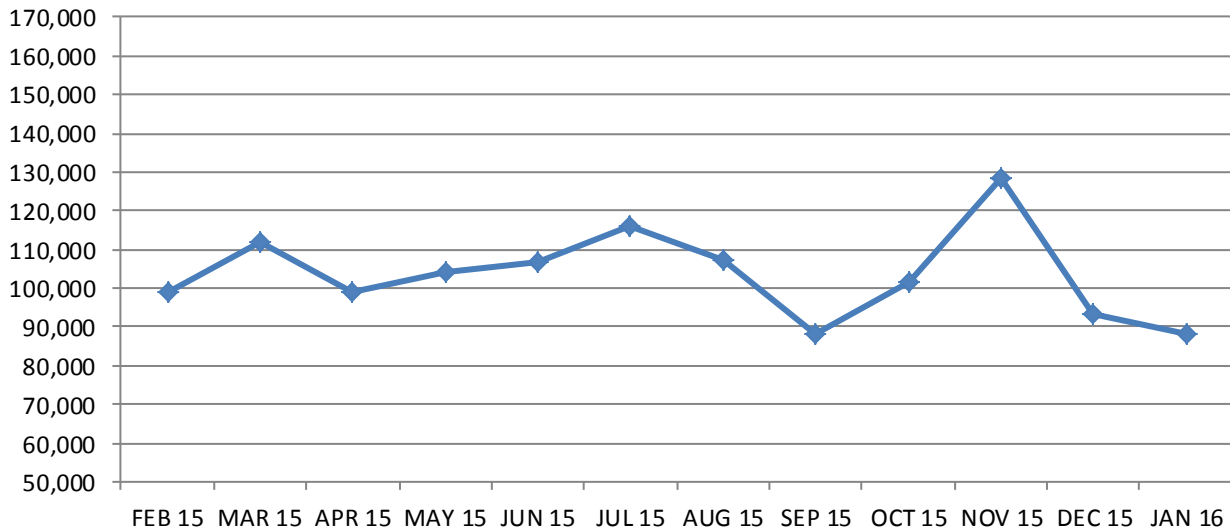
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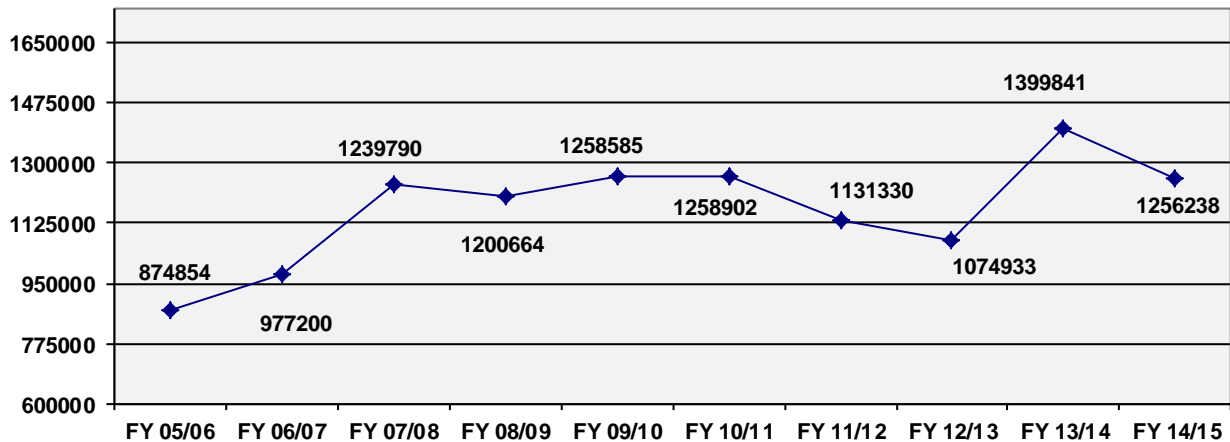
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## CUSTOMERS SERVED IN LIBRARY

	Jan-16	YTD 15/16	YTD 14/15
BALBOA	3,945	29,819	32,509
CdM	3,192	23,792	24,539
MARINERS	22,570	159,492	173,762
CENTRAL	58,336	515,940	504,725
<b>TOTAL</b>	<b>88,043</b>	<b>729,043</b>	<b>735,535</b>



## CUSTOMERS SERVED IN LIBRARY



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## PROGRAM ATTENDANCE

	Jan-16	YTD 15/16	YTD 14/15
BALBOA	110	876	602
CdM	575	4,487	4,204
MARINERS	774	5,752	5,593
CENTRAL	2,929	27,195	26,059
<b>TOTAL</b>	<b>4,388</b>	<b>38,310</b>	<b>36,458</b>

